### Our services

"The vacuum pumps serviced by VACUUBRAND are back in optimal condition. By the way, we sometimes still have pumps repaired today that have been in use for over 20 years! Quality pays off."

Dr. Vladimir Malakhov, Ludwig-Maximilians-Universität Müncher



www.vacuubrand.com/service

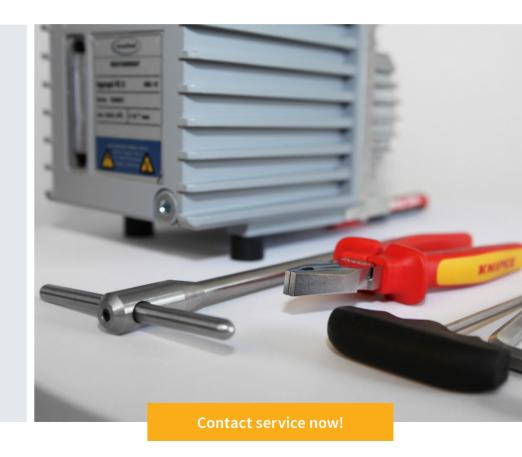
### **Service**

VACUUBRAND stands out for high-quality products and comprehensive service. We are your service partner offering various services backed by many years of experience in vacuum technology.

Do not hesitate to contact us!

#### Our services:

- Repair, maintenance, inspection
- Installation & commissioning
- Equipment testing
- Calibration
- Service seminars
- VACUU·CARE warranty



### Repair, maintenance, inspection

#### Repair

We focus on the reliability and durability of our products. Should something go wrong, we can repair your device quickly and cost-effectively in most cases. Our technical staff will examine your case and contact you to discuss how to proceed.

#### Maintenance & inspection

Depending on the type and application, our vacuum pumps require occasional maintenance. For this purpose, you can send your products to our factory. Alternatively, our technical staff can visit you on site. Please feel free to make an appointment with us.

Maintenance Articleno. 20900241

On site inspection Articleno. 20900203



#### Your benefits

- Vacuum test after each repair or maintenance
- Fair price for repairs only necessary items are replaced
- Highly qualified technical staff
- Use of original spare parts

### **Installation and commissioning**

Our technical staff will also visit you on site and take care of installation and commissioning, followed by a functional test. This way, you can always be sure that your product is working properly and being used correctly. Our Service also includes instructions for your employees to ensure no question remain unanswered on using the equipment.

Installation and commissioning

Articleno. 20900246

#### Your benefits

- Professional installation, commissioning, maintenance
- Test run with testing and documentation
- Briefing of your employees



### **Equipment testing**

Our specialists will carry out professional functional testing and documentation of vacuum pumps, vacuum gauges and vacuum controllers for you

On site balancing of measuring instruments with documentation up to 0.001 mbar

Articleno. 20900242

On site balancing of measuring instruments with documentation up to 0.1 mbar

Articleno. 20900244

On site DGUV V3 testing (former BGV A3) of vacuum pumps, measuring instruments and small laboratory instruments

Articleno. 20900243

On site vacuum testing of vacuum pumps from all manufacturers

Articleno. 20900245



#### Your benefits

- DGUV V3 testing of vacuum pumps, measuring instruments and small laboratory instruments
- Vacuum testing of vacuum pumps from all manufacturers
- No need to send products
- Short downtimes in your operation

#### **Calibration**

Use our reliable calibration service: VACUUBRAND operates a calibration laboratory for vacuum gauges that is accredited by the German Accreditation Body (DAkkS). We are entitled to issue DAkkS calibration certificates in the range from 1300 to 10<sup>-3</sup> mbar (abs.).

DAkkS calibration / certificate with first delivery for vacuum gauge, sensor and controller

Articleno. 20900214

DAkkS recalibration / certificate

for vacuum gauge, sensor and controller Articleno. 20900215

DAkkS customer specific calibration / certificate with first delivery according to defined measuring points

for vacuum gauge, sensor and controller Articleno. 20900220

DAkkS customer specific recalibration / certificate according to defined measuring points

for vacuum gauge, sensor and controller Articleno. 20900221

#### Your benefits

- DAkkS-accredited measurement laboratory
- Documentation by calibration certificate
- Calibration of vacuum gauges from other manufacturers possible

### Service seminars at VACUUBRAND or on site

Qualified specialist personnel is the key to success. We are happy to share our knowledge and experience with you. Our practice-oriented training seminars include detailed workshops in which the participants also get to work with tools on their own.

Service seminar on site Articleno. 20900250

Service training at the VACUUBRAND facility Articleno. 20900253

#### Your benefits

- Training by our service personnel
- Practice-oriented training
- For high availability and low operating costs



### Safety through VACUU·CARE

You want more process reliability? We offer you an extended warranty with VACUU·CARE. With this all-round carefree package, all wear parts are additionally covered within the warranty period.

VACUU-CARE 24 months warranty on diaphragm pumps and pumping units incl. wear parts

Articleno, 20900208

VACUU-CARE 36 months warranty on diaphragm pumps and pumping units incl. wear parts

Articleno. 20900207





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